

# OAKLAND COUNTY

## WATER

### **DETROIT WATER & SEWAGE DEPARTMENT**

*Working to restore home water services. Visit their webpage for the City of Detroit's "Coronavirus COVID-19 Water Restart Plan" and instructions for your water turn on service. Also offers a 10/30/50 payment plant for customers with past due balances and/or are delinquent on accounts.*

313-267-8000

<https://detroitmi.gov/departments/customer-care/water-and-sewerage-department/coronavirus-covid-19-water-restart-plan>

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### **THE HEATH & WARMTH FUND (THAW)**

*Utility assistance partnership with agencies across the state of Michigan.*

1-800-866-8429

<https://thawfund.org/>

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### **MICHIGAN 2-1-1**

*Provides a list of resources available for Michigan residents.*

2-1-1

<https://www.mi211.org/>

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### **MICHIGAN DEPARTMENT OF HEALTH AND HUMAN SERVICES – STATE EMERGENCY RELIEF**

*Provides financial assistance to low-income households who meet eligibility requirements when heating, electric or water service has been or will be shut off.*

248-975-5700

<http://www.michigan.gov/mdhhs>

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### **NEIGHBOR FOR NEIGHBOR**

*Provides emergency financial assistance up to \$100 no more than once per year for those in emergency situations based on evaluation of need.*

248-634-0900

<http://neighborforneighbor.net/>

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### **PENFED FOUNDATION**

*Water service payment assistance for all veterans, active military service members, and those currently serving in the Reserves and the National Guard who are*

*experiencing a financial setback due to the negative economic effects of the COVID-19 pandemic.*

800-558-9224 (toll free)

<https://www.penfedfoundation.org/>

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### **THE SALVATION ARMY**

*May provide assistance with water bill payments or shutoff costs.*

<http://www.salmich.org/>

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### **WATER ACCESS VOLUNTEER EFFORT (WAVE) FUND**

*Assistance with access to safe drinking water and sanitation services for low-income families during crisis. When funds are available, WAVE provides up to \$500 to enter the DWSD 10/30/50 Payment Plan.*

313-267-8000

<https://detroitmi.gov/departments/water-and-sewerage-department/bill-assistance-and-credits/how-do-i-keep-my-water-flowing>

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### **WATER RESIDENTIAL ASSISTANCE PROGRAM (WRAP)**

*Financial assistance for residential water.*

313-386-9727

<https://www.waynemetro.org/wrap/>

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### **WAYNE METROPOLITAN COMMUNITY ACTION AGENCY**

*Provides service restoration and payment assistance to Detroit Water and Sewerage Department customers who have had their service interrupted due to nonpayment or is at risk of shut-off. The State of Michigan will pay the \$25 fee to restore service for 30 days. After 30 days, households will pay \$25 monthly to keep their services on.*

*Past due amounts do not need to be paid until after the COVID-19 situation passes.*

313-388-9799 (Detroit residents); 734-284-6999 (Out Wayne); 313-873-6000 (Main Office)

<https://www.waynemetro.org/>