

WAYNE COUNTY

WATER

DETROIT WATER & SEWAGE DEPARTMENT

Working to restore home water services. Visit their webpage for the City of Detroit's "Coronavirus COVID-19 Water Restart Plan" and instructions for your water turn on service. Also offers a 10/30/50 payment plant for customers with past due balances and/or are delinquent on accounts.

313-267-8000

<https://detroitmi.gov/departments/customer-care/water-and-sewerage-department/coronavirus-covid-19-water-restart-plan>

THE HEATH & WARMTH FUND (THAW)

Utility assistance partnership with agencies across the state of Michigan.

1-800-866-8429

<https://thawfund.org/>

PENFED FOUNDATION

Water service payment assistance for all veterans, active military service members, and those currently serving in the Reserves and the National Guard who are experiencing a financial setback due to the negative economic effects of the COVID-19 pandemic.

800-558-9224 (toll free)

<https://www.penfedfoundation.org/>

MICHIGAN 2-1-1

Provides a list of resources available for Michigan residents.

2-1-1

<https://www.mi211.org/>

THE SALVATION ARMY

May provide assistance with water bill payments or shutoff costs.

<http://www.salmich.org/>

WATER ACCESS VOLUNTEER EFFORT (WAVE) FUND

Assistance with access to safe drinking water and sanitation services for low-income families during crisis. When funds are available, WAVE provides up to \$500 to enter the DWSD 10/30/50 Payment Plan.

313-267-8000

<https://detroitmi.gov/departments/water-and-sewerage-department/bill-assistance-and-credits/how-do-i-keep-my-water-flowing>

WATER RESIDENTIAL ASSISTANCE PROGRAM (WRAP)

Financial assistance for residential water.

313-386-9727

<https://www.waynemetro.org/wrap/>

WAYNE COUNTY VETERANS FINANCIAL HARDSHIP SERVICES

Financial assistance via Wayne County Soldiers & Sailors Relief and Michigan Veteran Trust Funds.

313-224-5045

<https://www.waynecounty.com/departments/hhvs/veteran-s-services.aspx>

WAYNE METROPOLITAN COMMUNITY ACTION AGENCY

Provides service restoration and payment assistance to Detroit Water and Sewerage Department customers who have had their service interrupted due to nonpayment or is at risk of shut-off. The State of Michigan will pay the \$25 fee to restore service for 30 days. After 30 days, households will pay \$25 monthly to keep their services on. Past due amounts do not need to be paid until after the COVID-19 situation passes.

313-388-9799 (Detroit residents); 734-284-6999 (Out Wayne); 313-873-6000 (Main Office)

<https://www.waynemetro.org/>

WE THE PEOPLE OF DETROIT

Volunteer-run community group distributing water to those in need in the Detroit area. Water is also available for pickup at various locations.

844-429-2837

<https://www.wethepeopleofdetroit.com/get-help>