

**From:** [ssw full time staff](#) on behalf of [Sheryl Kubiak](#)  
**To:** [SSW\\_FT\\_STAFF@LISTS.WAYNE.EDU](mailto:SSW_FT_STAFF@LISTS.WAYNE.EDU)  
**Subject:** Computer MIGRATION for the SSW  
**Date:** Monday, June 6, 2022 1:49:08 PM

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Dear SSW Full Time Faculty/Staff,

***In service of further consolidation of IT services with the School of Social work, on June 20<sup>th</sup> CCTS personnel will begin migrating School of Social work computers to a central Active Directory.*** This includes single sign-on using your Access ID, regular backups of your local computer, central print services, and backup and unlimited departmental data.

### **What is the computer migration?**

Computer migration is the process of deploying computers into one IT environment. Prior to any migration, a CCTS Support Staff member will reach out to schedule your migration and answer any questions you might have.

### **How does this affect you?**

IT personnel will be contacting each faculty and staff member to backup your local data and identify any specialty software installed on the computer. Afterwhich, personnel will set up a time to drop off your device or a meeting to reimage your computer.

#### Improved Security

- AppLocker application whitelisting to keep our computers free of dangerous crypto-malware and other digital threats.
- BitLocker/FileVault full disk encryption to alleviate worries of confidential data loss if hardware is lost or stolen.
- Regularly scheduled security and antivirus definition updates.
- Highly available computer authentication and departmental data storage.

#### Serviceability

- Remote support capabilities for quick problem resolution.
- Damaged computers are replaced within 1 hour, configured with your software and data.
- A 60-person support staff composed of subject-matter experts.

Be sure to stay tuned for additional news and progress updates and please reach out with any questions or concerns.

Thank you,

**Sheryl Kubiak, Ph.D., M.S.W.**