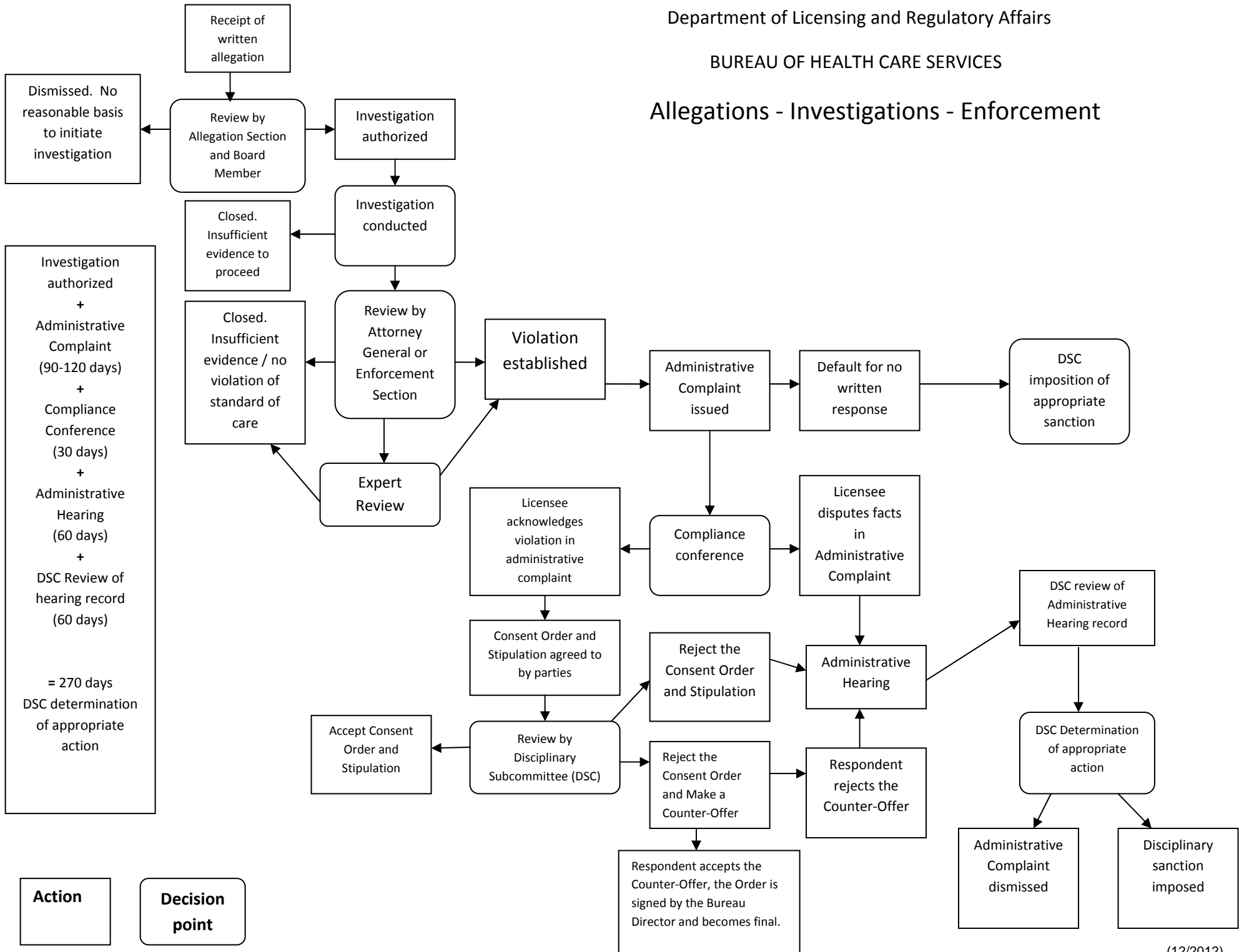


Allegations - Investigations - Enforcement



Investigation authorized
 +
 Administrative Complaint (90-120 days)
 +
 Compliance Conference (30 days)
 +
 Administrative Hearing (60 days)
 +
 DSC Review of hearing record (60 days)
 = 270 days
 DSC determination of appropriate action

Action

Decision point