

KENDRA J. WELLS

Manager of Research Support
School of Social Work
Wayne State University
5447 Woodward Ave.
Detroit, MI 48202
PHONE: (313) 577-8866
EMAIL: kendrajwells@wayne.edu

EDUCATION

- M.S.W. Wayne State University
Master of Social Work
Innovations in Community, Policy, & Leadership
Detroit, Michigan – 2018
- B.S.W. Wayne State University
Bachelor of Social Work
Generalist Social Work Practice
Detroit, Michigan – 2017
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ADDITIONAL TRAINING

Limited Licensed Macro Social Worker, State of Michigan

- Credential: 680104142
- Issued: April 2019
- Expiration: April 2020

Human Service Management Certificate, The Network for Social Work Management

- The Human Services Management Competencies define characteristics associated with quality management and describe the skills needed by those working in management positions.
- Issued: May 2018
- No expiration.

Mental Health First Aid USA, National Council for Behavioral Health

- Mental Health First Aid trains individuals to connect youth and adults in need to mental health and addictions care in their communities.
 - Issued: June 2016
 - Expiration: August 2022
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PROFESSIONAL POSITIONS

June 2019 – Present

Manager of Research Support

Wayne State University
School of Social Work
Center for Social Work Research
Detroit, Michigan

- Hire, train, and supervise Student Research Assistants and Research Technicians to provide research support to faculty and community research contracts; provide research support; project management of research support for multiple on-going projects; maintenance of project management and resource utilization systems; fiscal database tracking; assist with School of Social Work internal assessment; Content Administrator of the Center website; Business Administrative Assistant for Center staff.

Oct 2019 – June 2019

Assistant Manager of Research Support

Wayne State University
School of Social Work
Center for Social Work Research
Detroit, Michigan

- Assist Manager with assessment of social work higher education; management and supervision of Student Research Assistants and Research Technicians; evaluation of services and programs for WSU and external clients; resource utilization and project management

May 2018 – Oct 2018

Research Technician

Wayne State University
School of Social Work
Center for Social Work Research
Detroit, Michigan

- Provided research support services to University faculty and external clients. Responsibilities included but not limited to qualitative and quantitative data entry, data analysis, and data visualization and reporting for the purposes of evaluation and assessment. Primary projects included: evaluation of a campus-wide suicide prevention initiative; training of current research assistant graduate student intern, data entry for a state-wide jail diversion program, and improving efficiency of internal operations.
- Proficiency in Google applications, Microsoft Office +365, Qualtrics, Remark, SPSS, TimeCamp, Trello, and various literature databases.

Sep 2017 – May 2018

Graduate Student Intern – Research Assistant

Wayne State University
School of Social Work
Center for Social Work Research
Detroit, Michigan

- Provided research support services to University faculty and external clients. Responsibilities included but not limited to qualitative and quantitative data entry, data analysis, data visualization and reporting, literature searches, and transcription. Primary projects included: ongoing program evaluation and grant-searching for local intergenerational programming; developing,

facilitating, and evaluating a new program structure for a university-wide research-oriented Learning Community; and extensive qualitative and quantitative data entry for a county-wide jail diversion pilot program.

- Proficiency in Google applications, Microsoft Office +365, Qualtrics, Remark, SPSS, and various literature databases.
- In accordance with Council for Social Work Education student field placement requirements.

Jan 2017 – May 2017

Undergraduate Student Intern – Community Organizer

Chadsey-Condon Community Organization
Detroit, Michigan

- Facility organization of community members and business owners in the Chadsey-Condon neighborhood of Southwest, Detroit. Addressed basic needs concerns and created community engagement opportunities for residents. The service pillars of Chadsey-Condon Community Organization are: Safety, Early Education, and Youth Engagement. Also, participated in community safety special interest groups organized around community patrol and immigration support.
- In accordance with Council for Social Work Education student field placement requirements.

Apr 2014 – Feb 2017

Shift Manager

Easy Like Sundae Café
Ferndale, Michigan

- Manager of weekend operations. Responsible for product ordering, key holding, and minor accounting.

Sep 2011 – Jan 2014

Assistant Funeral Director

Life Story Funeral Home
Traverse City, Michigan

- In this role, assisted Proprietor with funeral planning and preparations. Also, digitization of file system.

PUBLICATIONS

Comartin, E., **Wells, K. J.**, Zacharias, A., Kubiak, S. (in press). The use of Crisis Intervention Team (CIT) model for corrections officers: Reducing critical incidents within a county jail. *The Prison Journal*.

Wells, K. J. (2019, February/March). Social work and medical marijuana are perfect intersection. *National Association of Social Workers, Social Work Advocates*, 8—9.

TECHNICAL REPORTS

Wells, K. J. (2018). *An action research proposal for Detroit's Better People Program*. Final report submitted to Better People Program Administrators at the Detroit Delta Preparatory Academy for Social Justice and Presbyterian Villages of Michigan's Delta Manor Senior Living, affiliates of the Delta Sigma Theta Detroit-Detroit Deltas.

Wells, K. J. (2018). *Better People Program 2017-2018 year-end evaluation results infographic*. Final report submitted to Better People Program Administrators at the Detroit Delta Preparatory Academy for Social Justice and Presbyterian Villages of Michigan's Delta Manor Senior Living, affiliates of the Delta Sigma Theta Detroit-Detroit Deltas.

Wells, K. J. (2018). *Better People Program 2017-2018 year-end evaluation results report*. Final report submitted to Better People Program Administrators at the Detroit Delta Preparatory Academy for Social Justice and Presbyterian Villages of Michigan's Delta Manor Senior Living, affiliates of the Delta Sigma Theta Detroit-Detroit Deltas.

Wells, K. J. (2018). *Better People Program November 2017- June 2018 monthly evaluation results report*. Final report submitted to Better People Program Administrators at the Detroit Delta Preparatory Academy for Social Justice and Presbyterian Villages of Michigan's Delta Manor Senior Living, affiliates of the Delta Sigma Theta Detroit-Detroit Deltas.

Wells, K. J. (2018). *Changes to public senior transit in Grand Traverse County Quick Policy Analysis*. Final report submitted to the Grand Traverse County Road Commission via Traverse City Senior Center Network.

Wells, K. J., Bell, A., Evans, T., Mariani, C., Mitchell, A. (2018). *Advocacy and policy implementation tool-kit: Criminal justice social work initiative*. Final report submitted to National Association of Social Workers Michigan.

Wells, K. J., Driscoll, S., Mitchell, A. Redfearn, C., & Robinson, L. (2018). *Focus:HOPE community portfolio: The HOPE village initiative community survey*. Final report submitted to Focus:HOPE.

AWARDS

Michigan Association for Evaluation Poster Presentation First Prize (May 2018)

Wayne State University School of Social Work Annual Student Research Symposium First Prize Master of Social Work (April 2018)

PROFESSIONAL PRESENTATIONS

Wells, K. J. (2018). *An evaluation of student engagement in research: Challenges & promising practices*. Poster, Michigan Association for Evaluation Annual Conference, Lansing, Michigan.

Wells, K. J. (2018). *An evaluation of student engagement in research: Challenges & promising practices*. Poster, Wayne State University School of Social Work Annual Student Research Symposium, Detroit, Michigan.

Wells, K. J. (2018). *Research project management: Best practices, tips, & tools*. Presentation, Wayne State University School of Social Work, Detroit, Michigan.

SERVICE

Presentations & Publications

Wells, K. J. (2019). *Evaluating social work research*. Wayne State University School of Social Work [Powerpoint slides]

Wells, K. J. (2017). *Got diapers?* Chadsey-Condon Community Organization & Metropolitan Detroit Diaper Bank [Advertisement].

Wells, K. J. (2017). *How to use DPD Connect with your smartphone: A step-by-step guide*. Chadsey-Condon Community Organization Hope Citizen Patrol & Detroit Police Department. [Brochure]

Wells, K. J. (2017). *How to use Improve Detroit with your smartphone: A step-by-step guide*. Chadsey-Condon Community Organization & City of Detroit. [Brochure]

Wells, K. J. (2017). *Walk through your interview with ease: Tips for a successful interview*. Chadsey-Condon Community Organization & Detroit's Young Talent [Brochure].

Volunteer Positions

Volunteer, Southwest Pride, *Children and families* (April 2017)

Volunteer Student Social Work Clinician, Wayne State University Community Homeless Interprofessional Program, *Social services and health* (June 2016—Aug. 2016)

Volunteer Stock Person, Goodwill Industries of Greater Detroit, *Poverty alleviation and social services* (Jan. 2016—April 2016)

Volunteer, Detroit Rescue Mission Ministries, *Poverty alleviation and social services* (Sep. 2012—April 2013)

Volunteer Planter, The Greening of Detroit, *Environment* (Sep. 2012—April 2013)

Volunteer, Traverse City Senior Center Network, *Social services* (Jan. 2004—Aug. 2012)

PROFESSIONAL AFFILIATIONS

Detroit Zoological Society

Influencing Social Policy, Inc.

Michigan Association for Evaluation (affiliate of American Evaluation Association)

National Association of Social Workers (Michigan)

National Association of Student Personnel Administrators